

**Claim resolutions:** Most accepted disabling claims go through the claim closure process in which the insurer stops temporary disability payments and determines permanent partial disability (PPD). Accepted disabling claims may be resolved multiple times. Other claims are settled with claim disposition agreements (CDAs). In this table, claim closures and CDA settlements are called claim resolutions.

The figures are the counts of resolutions by year.

All claim resolutions	The sum of the four categories of claim resolution.
Initial claim closures	The number of accepted disabling claims that had an initial claim closure during the calendar year.
Initial claim CDA resolutions	The number of CDAs on accepted disabling claims that effectively replace the initial claim closure
Agg. or new condition closures	The number of accepted disabling claims that had a claim closure for an aggravation or a new or omitted medical condition during the calendar year.
Vocational training closure	Workers are eligible for temporary disability payments while in vocational training. The number of accepted disabling claims with closures after this training.

**Average temporary disability days paid for claim resolutions:** The figures are the average days of paid temporary disability, both temporary total disability and temporary partial disability, for the years' resolutions. Missing data are estimated. Insurers do not report days for CDA resolutions; these are estimated.

All claim resolutions, TD days	The average number of paid days for all claim resolutions.
Initial claim closures, TD days	The average number of days of paid temporary disability during the initial claim period for claims with an initial claim closure during the calendar year.
Initial claim CDA resolutions, TD days	The estimated average number of paid days for accepted disabling claims that had a CDA resolution rather than a claim closure.
Agg. and new condition closures, TD days	The average number of paid days during periods of aggravation or while claims are reopened for new or omitted medical conditions.
Vocational training closures, TD days	The average number of paid days during vocational training programs.

**Resolved claims and temporary disability paid:** In this subset of the data, claims with multiple closures are counted once. If a claim is reopened and reclosed, it is counted by the year of the latest resolution. Therefore, historical data will change.

For temporary disability, the days and average dollars include both temporary total disability and temporary partial disability.

Missing data are estimated. Insurers do not report days for CDA resolutions; these are estimated.

Resolved claims with TD	The number of resolved claims during the calendar year.
Average TD days	The mean number of paid days for claims resolved during the calendar year.
Average TD dollars	The average amount paid for resolved claims.
Median TD days	The median number of paid days for claims resolved during the calendar year.

Source:  
Department of Consumer and Business Services  
Information and Technology Section  
Research Unit  
May 7, 2018